

## WHA INTERNATIONAL COVID-19 RISK MITIGATION PLAN

WHA has taken the following steps to maintain service capability and reduce the risk of infection from coronavirus disease (COVID-19). WHA Management will continue to monitor the situation during these times of rapid change.

The actions listed herein are intended to help reduce the risk of infection and slow the spread of coronavirus at work and in the community. These preemptive measures are intended to position WHA for continued responsive performance of critical services. This plan may be updated as needed.

### WHA HAS IMPLEMENTED SPECIFIC MEASURES TO ENSURE VIABLE SERVICE CONTINUITY

#### Service Protection

- Maintain contact with customers and suppliers in all service areas, communicating responsively and coordinating service continuity & appropriate timelines
- Set up remote resources for work-from-home measures for WHA employees
- Halt all employee travel (service provision) and provide remote service options
- Cancel upcoming in-person or on-site training courses

#### Employee Protection

- Institute employee physical distancing with workspaces separated by at least 6 feet
- Cancel company meetings and large employee gatherings and provide remote teaming options
- Communicate changes in employee interaction for protection against virus spread
- Provide resources for remote work
- Institute measures for reduced exposure and health recommended by Health Authorities (e.g., stay home if ill, hand washing, covering sneezes, disinfecting surfaces, maintaining workspace cleanliness)
- Encourage employee self-quarantine as needed
- Provide frequent updates to employees, especially updates from health authorities and medical insurance company

#### Customer Response Protection

- Deploy remote failure analysis, hazard analysis and training opportunities
- Stagger resources to continue essential services (oxygen precision cleaning, oxygen compatibility testing for critical medical equipment such as ventilators, and other services as they are deemed essential)

### WHA HAS IMPLEMENTED SPECIFIC ACTIONS RELATED TO ITS SERVICES

WHA recognizes the importance of positioning service teams for continued operations. Many of WHA's customers provide mission critical services and are approved as business essential under Federal and State guidelines. We understand that it is crucial to the operations of our customers to provide timely services during these crisis times. WHA has implemented measures for quickly responding to customer requests while prioritizing the safety of our employees. We are carefully evaluating all service requests and have postured our service teams to respond to requests as rapidly as possible, consistent with the guidance we are receiving from Federal and State authorities. Though under restrictions, WHA is committed to ensuring that essential services are fully resourced to maintain continuity for all Customer and DOD Defense Industrial Base services. The plans in place for each WHA Service Area will continue to deliver functionality of critical processes, with an increased focus on those processes that support customer supply lines. WHA is committed to providing prompt responses to customer concerns and remains confident in the proactive measures taken in response to this changing COVID-19 environment.

ESSENTIAL AND TECHNICAL SERVICES

Oxygen Cleaning

Oxygen cleaning (including precision cleaning, cleaning verification and process consulting) is essential because many of the parts WHA precision cleans are for critical care ventilators and medical equipment. WHA is focusing its workforce strategy to expedite customer-requested turnaround times and is prepared for production based on relevant demands.

Testing

WHA's oxygen testing services are an essential industry service and will continue to be available for expedited qualification of critical medical components. WHA is alternating employees within the Standard Test Service Area to continue support of these crucial tests necessary to exercise medical equipment and qualify them for service according to predominant industry standards. WHA has resourced its Custom Testing capabilities for rapid response to provide non-standardized tests that are critical to industry safety.

Technical Training

Oxygen and Hydrogen safety training is being offered online in fully narrated eTraining, live instructor webinars, and other virtual formats, making critical safety training available across the globe. Requested training courses are offered to train essential-service personnel in a timely manner. Small groups can be spaced appropriately in large conference rooms, separate offices or at home to attend virtual safety training courses, maintaining essential personnel training requirements for customer business continuity.

Hazard Analysis

WHA's hazard analysis team is working together virtually to ensure all system-level and component-level hazards analyses projects are proceeding on schedule.

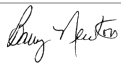


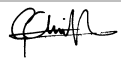

Failure Analysis

Crisis times can lead to unexpected incidents because of many factors, including a greater use of oxygen, high-pressure gases, and hazardous fluids. Failure analysis teams comprised of qualified WHA engineers and scientists are connected through WHA's remote-access resources and can rapidly provide analysis and understanding of unforeseen failures.

SUMMARY

WHA management has documented these risk mitigation measures in response to the 2020 Covid-19 crisis. In addition to providing safety, confidence and job security for its employees, these measures are also intended to assure continued high-level, responsive and timely services to customers. Through these measures WHA intends to continue services in full functionality with uninterrupted access for the duration of the Covid-19 crisis.

APPROVALS

					
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