

WHA'S QUALITY STATEMENT

WHA has a Quality Management System that has been designed and implemented to consistently meet the quality needs of our customers. We strive to provide timely and responsive service along with technical quality. We emphasize maintaining and improving competency to relevant technical standards and working toward continual improvement.

We achieve these goals when we:

- Promote a culture that supports understanding customer needs and expectations;
- Develop processes that integrate the services provided by our suppliers; and
- Monitor our performance through metrics to gain continued improvement of processes.

WHA adheres to procedures that produce consistent outcomes to meet customer specifications and requirements. The processes that are in place provide traceability and compliance to QMS standards.

Because WHA recognizes its responsibility as a provider of quality services, we have defined a Quality Policy statement to summarize our commitment to our customers:

Quality Policy

WHA strives to always work with a quality mindset, deliver consistent technical quality and support continual improvement for high customer satisfaction.

QUALITY COMPLIANCE AND CERTIFICATIONS

WHA is ISO 9001:2015 certified with a fully compliant Quality Management System.

WHA's Quality Management System also supports ISO/IEC 17025: 2017 General Requirements for the Competence of Testing and Calibration Laboratories. We have an active initiative for full completion of 17025 accreditation requirements by Q3-2019. WHA has had major medical equipment manufacturers, such as GE Healthcare and Philips-Respironics, provide successful audits of our oxygen cleaning, testing and quality systems. We are considered an approved laboratory by Linde, Shell and many other industry leaders for oxygen testing of components and materials. Several of our test systems have been qualified through round robin comparison testing with national and international laboratories, such as National Aeronautics and Space Administration (NASA) and the German federal testing lab BAM. WHA is also a referenced laboratory by CGA 4.14 (2017) and EIGA Doc 200/17.

WHA welcomes our customers to visit our facility. Please review our website at www.wha-international.com.

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